

## Data Integration for Predictable Project Outcome "Keeping the Estimate Alive"

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## Meet Our Speaker (Author)

## Jan Willems

#### **Project Controls Director**

- Global experience for over 35 years in the business of Project Controls across industries
- Almost 30 years with Fluor in Project Controls Planning, Cost, Estimating
- Strong focus on Automation and Integration
- Currently Global SAP Support, Global Master Data Manager and Tool Development/Integration Lead on our major Business Transformation initiative
- Fluor Fellow in Data Integration
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#### Meet Our Speaker (Presenter)

#### Anton van der Steege, CCP

#### **Project Controls Director**

- Mechanical Engineer started in Metals industry and moved to Project Management in 1997
- Almost 20 years with Fluor in Project Controls – Cost Management
- Focus on Data Sharing and Integration between systems and tools
- Currently Global Cost Lead and Fellow in Cost Management for Fluor
- Serves on DACE Board / SIG CEPI
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# UNPREDICTABLE OUTCOME COSTS BILLIONS IN INVESTMENT AND PRODUCTION LOSSES



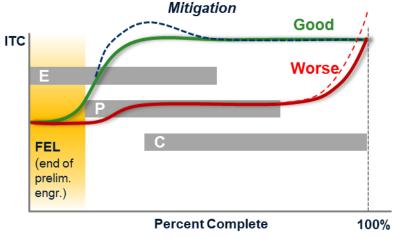
#### We Don't Spend Effort where we Should

- 80 % of Project Controls' time is spent on gathering and cleaning data
- 15 % is spent on making the data look nice
- ▶ 5 % is for analysis and mitigation



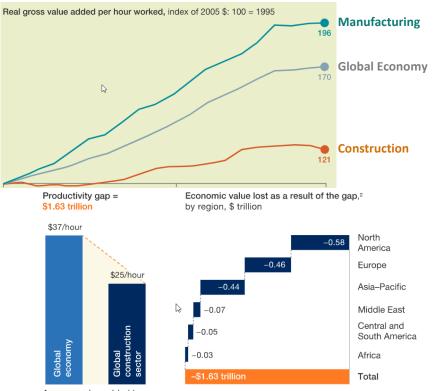
- Early fixes are "Better, Faster, Cheaper"
- Setup is key but often overlooked
- Large data volumes beg for automation

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#### Our Industry is not a Stellar Performer ...

- The Engineering and Construction Industry has not jumped on the improvement train.
- Other sectors have seen dramatic increases in productivity.
- Our Clients have seen this and do not understand why we are not there yet.
- McKinsey study only ranks Agriculture and Hunting lower than us ...

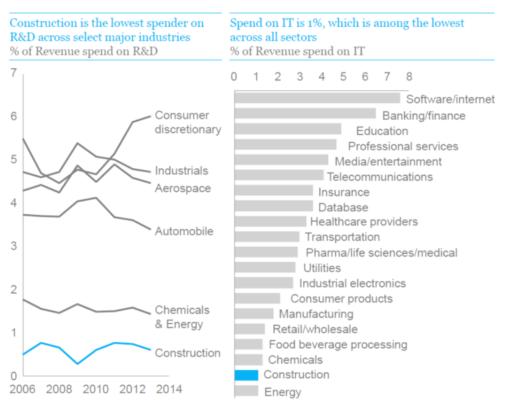


Average value added by employees per hour worked



### and we Tend to be Stingy too ...

- It has always worked that way and I know how to do it.
- Why do we need this new stuff?
- I don't have time/budget/ people/... for this.
- Let the guy from Document Control build a dashboard!!!



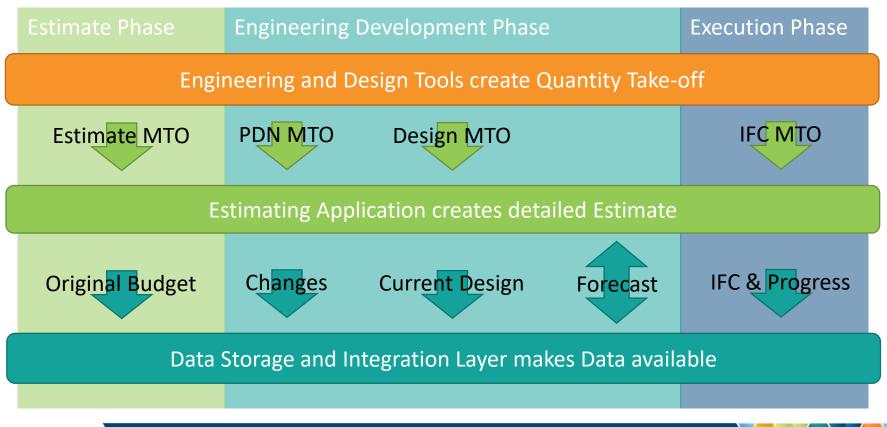


# IMPROVE CONTROL OF KEY PROJECT SUCCESS FACTORS BY **CONTINUOUS MONITORING AND FORECASTING**

Keeping the Estimate Alive



#### Keep the Estimate Alive!





#### Keeping the Estimate Alive

- The process looks simple and straightforward
- ► And basically, it is ...
- But it takes a lot of work to build an environment to make it possible, this is what we will talk about today



# DATA INTEGRATION IS REQUIRED TO IMPLEMENT THE PROCESSES TO ACHIEVE PREDICTABLE OUTCOME

Easier Said than Done ...



#### Do not Automate a Bad Process with Lousy Data

"Automating a mess yields an automated mess."

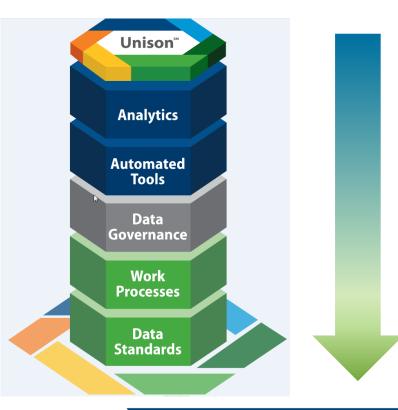
"Heavy investments in information technology have delivered disappointing results – largely because companies tend to use technology to mechanize old ways of doing business."

"Instead of embedding outdated processes in silicon and software, we should obliterate them and start over."

> *Michael Martin Hammer* (13 April 1948 – 3 Sept 2008) was a Jewish-American engineer, management author, and a former professor of computer science at MIT



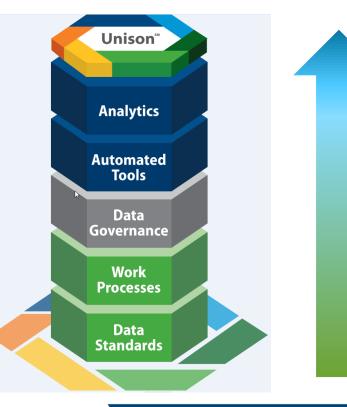
#### TOP-Down – The EASY ROAD



- **Buzzwords and Graphics**
- "Quick Wins", instantaneously pleasing management
- Doomed to fail, but some get rich on prolonging the problem
- Building dashboards and analytics on top of bad data only advertises how bad your data is ...



#### THE ROAD LESS TAKEN ... (it makes all the difference)



- Experience with IBM Watson
- Needed to build a foundation of standardized data resulting from standardized work processes
- ► Reculer pour mieux sauter
- As solid foundation and backbone for using attributes in classification.



### Coding is not Reliable

- This is a DOG
- ▶ It is a dog because someone CODED it as a dog
- ▶ If we feel it does not really look like a dog, we can:
  - Correct the coding
  - Map/transform the incorrect coding to what we think it should be
  - Dump it all in Excel and do our own thing as you can never trust others ...





### Let's bring in Attributes and Classification

- By introducing attributes we can determine the object based on classification and taxonomy.
- Classification relies on agreed attributes that determine the object
- Attributes should be defined as part of the standard process, otherwise they just become a more complex type of CODING.



Attribute Defines	FISH	DOG
Legs	0	4
Tail	Yes	Yes
Skin	Scales	Fur
Breathing	Gills	Lungs
Body Temperature	Cold	Warm



#### Attributes Need to be Exhaustive

- If attributes are not sufficient to uniquely classify an object in the taxonomy, they are not exhaustive enough.
- **•** This can lead to confusion and inaccuracy.
- If the attributes do not exclusively define the object to the level of detail required, additional attributes need to be defined.



Attribute Defines	DOG??	DOG
Legs	4	4
Tail	Yes	Yes
Skin	Fur	Fur
Breathing	Lungs	Lungs
Body Temperature	Warm	Warm



#### **Define the Correct Number of Attributes**

- We need to determine the minimal number of attributes required.
- These attributes should be defined and agreed early on and should be resulting from an approved data entry work process – no excessive additional "coding".



Attribute Defines	CAT	DOG
Legs	4	4
Tail	Yes	Yes
Skin	Fur	Fur
Breathing	Lungs	Lungs
Body Temperature	Warm	Warm
Sound	Meow!	Arf!
Нарру	Purrs	Wiggles Tail
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#### Define the Correct Number of Attributes

- When attribute values can be added freely, no business rules can be determined to properly classify objects.
- Controlled and governed data is key to successful, automated classification.



Attribute Defines	CAT	UNKNOWN
Legs	4	4
Tail	Yes	Yes
Skin	Fur	FLUFFY!!!
Breathing	Lungs	Lungs
Body Temperature	Warm	Warm
Sound	Meow!	Meow!
Нарру	Purrs	Purrs
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#### Dogs, Cats, and Fish on Projects

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**GRADE** 

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- CICESAR Attributes allow for client naming convention to determine average prices, unit efforother activities on the attribute w attributes are used for automation
- Shell Project Export

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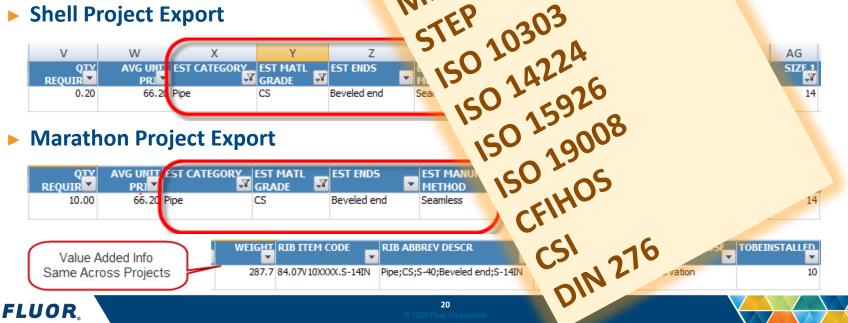
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**Marathon Project Export** 

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# What does this do for the Concept of "Attribute Driven Classification"

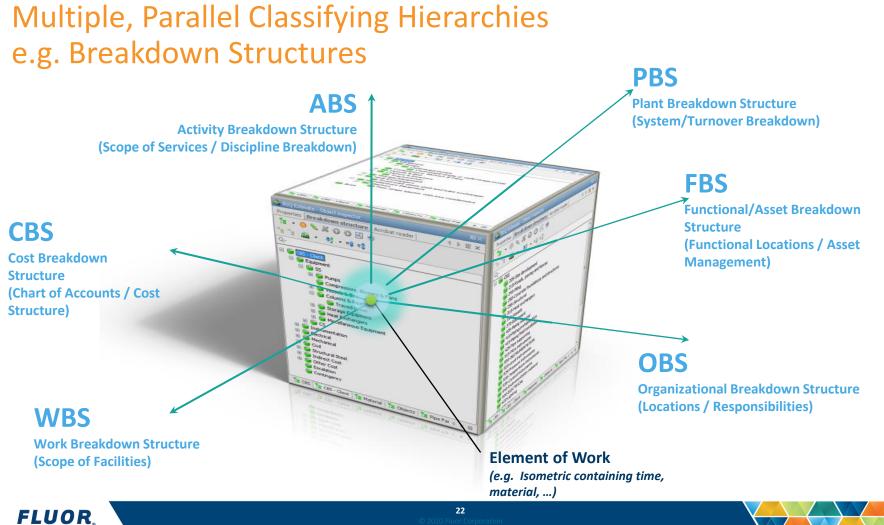
#### Create multiple standardized Classifications for different purposes.

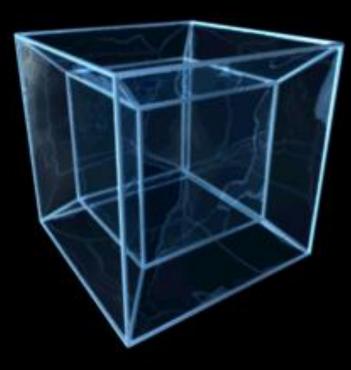
- Can classify the objects based on (a combination of) attributes
- Stores the Class as a separate, identifiable attribute on each record
- Allows for aggregation, sorting, filtering and database actions
- Not only multiple classifications, but also multiple levels of Classification can be created. They can be related or not.

#### Multiple "Orders" of Classification

- Starting at the detailed attribute level
- Multiple, subsequently higher order classifications aggregate details

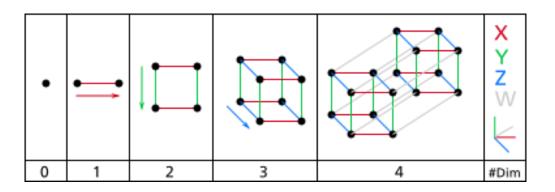


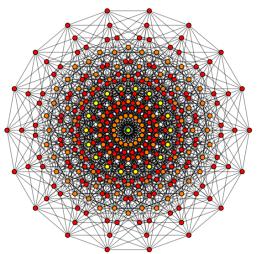




#### Welcome to n-Space ...

- Multiple, parallel, hierarchical structures
- Driven by Classification and not Coding
- Universally applicable, endless combinations and permutations in reporting and analysis







#### Questions

